

End User Terms of Service

Address Autocomplete & Validation for Jira Cloud

Last updated: Feb 18, 2026

1. Introduction

Actual Intelligence Software (“we”, “us”, “our”) provides the Address Autocomplete & Validation for Jira Cloud application (“App”), available through the Atlassian Marketplace.

These Terms govern your use of the App. By installing or using the App, you agree to these Terms.

2. Grant of Rights

We grant you a non-exclusive, non-transferable, revocable license to use the App within your Atlassian Jira Cloud environment for internal business purposes.

Usage Restrictions:

- You may not reverse-engineer, modify, or circumvent the App.
- You may not use the App to create competing services.
- You must not interfere with usage metering, tokens, or authentication.

3. Data Processing & Security

We process only the minimum data required to deliver address lookup functionality.

Data we process:

- Partial address query text typed into the field.
- Technical logs (errors, timing).
- Hashed tenant identifiers for usage metering.

Data we do NOT store:

- Full addresses.
- Jira user names or emails.
- Issue metadata.
- Any personal data beyond the address query text.

Security measures include:

- Token rotation.
- Encryption in transit.
- Environment-variable storage of secrets.
- Input validation and monitoring.

4. Subscriptions, Fees & Renewals

If the App is offered under a paid subscription:

- Billing and renewals are handled by Atlassian.
- Usage quotas may apply.
- Exceeding usage limits requires upgrading tiers.

We do not store payment information.

5. Support & Service Levels

Support is provided via:

- Email: info@actualintelligencesoftware.com
- Support portal: <https://actualintelligencesoftware.com/contact>

Service Availability:

- Dependent on Atlassian Forge and third-party address providers.
- No guarantee of uninterrupted service.

6. Warranties & Disclaimers

The App is provided “AS IS” without warranties of any kind. We disclaim:

- Merchantability.
- Fitness for a particular purpose.
- Accuracy of address data.

7. Limitation of Liability

We are not liable for indirect, incidental, special, or consequential damages.

Our total liability is limited to the amount paid for the App during the 12 months prior to the claim.

8. Indemnification

You agree to indemnify Actual Intelligence Software against claims arising from:

- Misuse of the App.
- Violation of these Terms.
- Breach of laws or unauthorized access.

9. Termination

We may suspend or terminate access if you:

- Violate these Terms.
- Attempt to circumvent usage limits.
- Engage in abusive behavior.

All rights cease immediately upon termination.

10. Changes to Terms

We may update these Terms at any time. Continued use of the App constitutes acceptance of updated Terms.

11. Governing Law

These Terms are governed by the laws of YOUR_COUNTRY / YOUR_REGION.

12. Contact Information

Actual Intelligence Software

Email: info@actualintelligencesoftware.com

Website: <https://actualintelligencesoftware.com/>

Support: <https://actualintelligencesoftware.com/contact>